## CHAPTER 1

# OVERVIEW OF FINANCIAL REPORTING, FINANCIAL STATEMENT ANALYSIS, AND VALUATION 

Solutions to Questions, Exercises, Problems, and Teaching Notes to Cases

### 1.1 Porter's Five Forces Applied to the Air Courier Industry.

Buyer Power. Air courier services are a commodity. Firms in the industry offer similar overnight or two-day deliveries. Firms also provide opportunities to track shipments. Business customers can negotiate favorable shipping terms based on the volume of shipments. Thus, buyer power among large corporate customers is high.

Supplier Power. The principal inputs are labor services, equipment, and information systems. Except for pilots and some information-processing specialists, the skill required to offer air courier services is relatively low. Therefore, competition for jobs reduces supplier power. The principal items of equipment are airplanes, trucks, and sorting equipment. The number of suppliers of this equipment is relatively small, but the equipment offered is largely a commodity. Thus, equipment supplier power is relatively low. Information systems are critical to scheduling, tracking, and delivering parcels. Hiring individuals with the education and skills needed to design and maintain this information system is not difficult because these skills and education are not unique. Thus, supplier power is low.

Rivalry among Existing Firms. Seven air couriers now carry a 90\% market share. FedEx and UPS have the largest market shares and compete heavily. Smaller firms compete more in particular geographical or customer markets. Thus, rivalry is relatively high.

Threat of New Entrants. The cost of acquiring equipment, developing national and international delivery networks, and overcoming entrenched firms in an already-crowded market makes the threat of new entrants low.

Threat of Substitutes. The main threat to transportation of letter parcels is digital transmission, and that threat is high. The threat of substitutes for transportation of packages is low.

### 1.2 Economic Attributes Framework Applied to the Specialty Retailing Apparel Industry.

Demand. Firms attempt to compete on design, colors, and other product attributes, but apparel is largely a commodity. Demand is somewhat cyclical with economic
conditions; customers tend to delay purchases or trade down during economic downturns. Demand is seasonal within the year. Demand grows at the growth rate in population, which suggests that apparel retailing is a relatively mature market. To the extent that retailers can generate customer loyalty, demand is not highly pricesensitive. However, given the similarity of product offerings across firms, firms cannot price their goods too much out of line with those of their competitors.

Supply. In most markets, there are many firms selling similar apparel. The barriers to entry are not particularly high because an apparel line and retail space are the most important ingredients.

Manufacturing. The manufacturing process is labor-intensive. The manufacturing process is relatively simple, and firms source their apparel from Asia, which has low wages.

Marketing. Because of the large number of suppliers selling similar products, apparel-retail firms must stimulate demand with attractive store layouts, colorful product offerings, and various sales promotions.

Investing and Financing. Firms must finance inventory, usually with a combination of supplier and bank financing. The risk of inventory obsolescence is somewhat high if the product offerings in a particular season do not sell. Firms tend to rent retail space in shopping malls, so they need to engage in extensive long-term borrowing.

### 1.3 Identification of Commodity Businesses.

Dell. Dell's products-computers, servers, and printers-are commodities. Dell tends not to develop the technologies underlying these products. Instead, it purchases the components from firms that develop the technologies (semiconductors and computer software). Dell's direct-to-customer marketing strategy is not unique, but the extent to which Dell performs this strategy better than anyone else in the industry gives it a competitive advantage. Its size, purchasing power, quality control, and efficiency permit it to operate as a low-cost provider.

Southwest Airlines. Airline transportation is a commodity service in the sense that seats on one airline cannot be differentiated from seats on another airline. Southwest Airlines' strategy is to be the lowest-cost provider of such services, thereby differentiating itself on low prices.

Microsoft. The basic idea of a commodity product is that the product offerings of one firm are so similar to those of other firms that customers can easily switch to competitors' products if price becomes an issue. The technological attributes of
computer software are duplicated relatively easily, a commodity attribute. However, Microsoft's size permits it to invest in new technology development and keep it on the leading edge of new technologies. Microsoft also has a huge advantage in terms of installed base, meaning that most customers almost have to purchase its software to be able to use application programs and to communicate with other computer users. Thus, its products are inherently commodities, but Microsoft is able to overcome some of the disadvantages of commodity status.

Johnson \& Johnson. Johnson \& Johnson operates in three business segments: consumer health care, pharmaceuticals, and medical equipment. It derives the majority of its revenue and profits from the latter two industries. Patents protect the products of these two industries, which give the firm a degree of market power. Until another firm creates a new product that dominates the patented product of Johnson \& Johnson, its product is not a commodity. However, rapid technological change makes most products obsolete before the end of the patent's life. Johnson \& Johnson's products probably have fewer commodity attributes than the other three firms in this exercise.

One of the purposes of this exercise is to illustrate that firms can pursue product differentiation strategies and low-cost leadership strategies and, if performed well, can gain "most admired status."
1.4 Identification of Company Strategies. The strategies of Home Depot and Lowe's are marked more by their similarities than by their differences. Both firms sell to the do-it-yourself homeowner and the professional builder, plumber, or electrician at competitively low prices. Their in-store product offerings are similar, roughly evenly split between building materials, electrical and plumbing supplies, hardware, paint, and floor coverings. Their store sizes are approximately the same. Both use sales personnel with expertise in a particular home improvement area to offer advice to customers. Both rely on third-party credit cards for a large portion of their sales to customers. They are similar in size in terms of number of stores, which are located primarily throughout North America.
1.5 Researching the FASB Website. The answer will change over time as the FASB updates its activities. The purpose of the exercise is to familiarize students with the FASB website and the kinds of information they can find there.
1.6 Researching the IASB Website. The answer will change over time as the IASB updates its activities. The purpose of the exercise is to familiarize students with the IASB website and the kinds of information they can find there.
1.7 Effect of Industry Economics on Balance Sheets. Among the three firms, Intel faces the greatest risk of technological change for its products. Although the manufacture of semiconductors is capital-intensive, Intel does not add financial risk to its already high business risk. Thus, Firm B is Intel. The revenues of American Airlines and Walt Disney change with changes in economic conditions, subjecting them to cyclical risk and, thereby, reducing their use of long-term debt. Besides producing movies and family entertainment, Disney operates theme parks, which the firm does not include in property, plant, and equipment. This will reduce its property, plant, and equipment to total assets percentage. American Airlines has few assets other than its flight and ground support equipment. Thus, Firm A is Disney and Firm C is American Airlines. It may seem strange that Disney has smaller proportions of long-term debt in its capital structure compared to American Airlines. One possible explanation is that the assets of American Airlines have a ready market in case a lender repossesses and sells them than do the more unique assets of Disney. This reduces the borrowing cost. In this case, however, the explanation lies in the fact that American Airlines has operated at a net loss for several years and has negative shareholders' equity. The result is a higher ratio of long-term debt to assets for American Airlines than for Disney.
1.8 Effect of Business Strategy on Common-Size Income Statements. Firm A is Dell and Firm B is Apple Computer. The clues appear next.

Cost of Goods Sold to Sales Percentages. One would expect Dell to have a higher cost of goods sold to sales percentage because it adds less value, essentially following an assembly strategy, and competes based on low prices. Apple Computer can obtain a higher markup on its manufacturing costs because it creates more unique products with a somewhat unique consumer following.

Selling and Administrative Expense to Sales Percentages. Both Dell and Apple Computer engage in extensive promotion to market their products to consumers, thereby increasing their selling expenses. One might expect Apple Computer to spend more on marketing and advertising than Dell would spend. One also might expect Dell, as a producer of commodities, to be more focused on controlling costs such as administrative expenses. So it is interesting that Apple's selling and administrative expenses are considerably smaller than Dell's.

Research and Development Expense to Sales Percentages. Apple Computer is more of a technology innovator than Dell, thereby giving Apple Computer a higher R\&D (research and development) expense to sales percentage.

Net Income to Sales Percentages. These percentages are consistent with the strategies of these firms. Compared to Dell, Apple Computer has a much higher profit margin.
1.9 Effect of Business Strategy on Common-Size Income Statements. Firm A is Dollar General and Firm B is Macy's. Department stores sell branded products, for which the stores can obtain a higher markup on their acquisition cost. Discount stores price low in an effort to gain volume. Thus, the cost of goods sold to sales percentage of Macy's should be lower than that of Dollar General. Department stores engage in advertising and other promotions to stimulate demand. Also, their cost for space is higher. These factors should increase their selling and administrative expense to sales percentage. Dollar General maintains a high level of debt, so interest expense (included in all other items) is much higher than it is for Macy's. One would expect that the department stores have a higher net income to sales percentage.
1.10 Effect of Industry Characteristics on Financial Statement Relations. There are various strategies for approaching this problem. One strategy begins with a particular company, identifies unique financial characteristics (for example, hotel and casino companies have a high proportion of property, plant, and equipment among their assets), and then searches the common-size data in Text Exhibit 1.15 to identify the company with that unique characteristic. Another approach begins with the common-size data in Text Exhibit 1.15, identifies unusual financial statement relations [for example, Firm (8) has a high proportion of receivables], and then looks over the list of companies to identify the one most likely to have substantial receivables among its assets. We follow both strategies here. All of the data are scaled by total revenues (except for the final data item, which is cash flow from operations over capital expenditures); so throughout this discussion when we refer to a "percentage," it is a percentage of revenues. The data from Text Exhibit 1.15, with company names as column headings, are presented at the end of this solution in Exhibit 1.A.

The two financial services firms will have balance sheets dominated by cash, securities, and loans receivable. Firms (8) and (1) meet this description. Cash and securities present $2,256 \%$ for Firm (1), typical of a securities firm, suggesting that it is Goldman Sachs. Firm (8) also has a high percentage of cash and securities (2,198\%), consistent with Citigroup's involvement in a wide range of financial services. In addition, receivables comprise a higher percentage for Firm (8) than for Firm (1) [1,384\% for Firm (8) versus $352 \%$ for Firm (1)], distinguishing Firm (8) as Citigroup and Firm (1) as Goldman Sachs. Neither firm is fixed-asset-intensive, reporting immaterial amounts of PP\&E relative to revenues.

Firms (2), (5), and (7) have high percentages of property, plant, and equipment and are clearly fixed-asset-intensive. These firms are Carnival Corporation (2), Verizon Communications (5), and MGM Mirage (7). These firms are capital-assetintensive business models-operating cruise ships, telecommunications networks, and hotel and casino chains, respectively. Firm (2) and Firm (7) have similar property, plant, and equipment percentages and depreciation and amortization expense percentages. Firm (5) has the highest depreciation and amortization expense percentage, which implies a shorter depreciable life for its depreciable
assets compared to Firm (2) and Firm (7). Due to technological obsolescence, the depreciable assets of Verizon likely have a shorter life than the casinos and hotels of MGM or the ships of Carnival. Thus, Firm (5) is Verizon. Note that Verizon does not amortize its wireless licenses, meaning amortization of these licenses will not explain the higher depreciation and amortization expense to revenues percentage for Firm (5). The percentage of accumulated depreciation to the cost of property, plant, and equipment also is much higher for Firm (5) than for Firm (2) or Firm (7), a consequence of Firm (5)'s higher depreciation and amortization expense. Another distinguishing characteristic of Firm (5) is that it has a lower cost of sales percentage than does Firm (2) or Firm (7). Verizon's services are more capitalintensive, not labor-intensive, compared to those of Carnival and MGM, which lowers Verizon's operating expense line. Also, Carnival and MGM sell meals as part of their services, including the cost in cost of sales. Of the three firms, Firm (5) has the highest selling and administrative expense to revenues percentage. Telecommunication services are more competitive than luxury entertainment, which increases marketing expenses and lowers revenues for Verizon.

To distinguish Firm (2) (Carnival) from Firm (7) (MGM Mirage), recognize that Firm (7) finances more heavily with long-term debt, consistent with hotel and casino properties supporting higher leverage than cruise ships. Firm (7)'s higher proportion of long-term debt might suggest that compared to ships, hotels and casinos serve as better collateral for loans. Another possibility is that MGM simply chose to use debt more extensively than did Carnival. Firm (7) has a higher selling and administrative expense percentage and thereby a lower net income percentage. Distinguishing these two firms is a close call. The land-based services of MGM are probably more competitive because of the direct competition located nearby and the low switching costs for customers. Once customers commit to a cruise, their switching costs are higher. Thus, one would expect MGM to have higher marketing costs and a lower net income to revenues percentage. This reasoning suggests that Firm (7) is MGM and Firm (2) is Carnival.

Three firms have R\&D expenses: Firms (3), (6), and (12). These firms are Johnson \& Johnson, Cisco Systems, and eBay, respectively. All three firms have high profit margins; high proportions of cash and marketable securities; low proportions of property, plant, and equipment; and low long-term debt. All are consistent with technology-based firms. These firms differ on their R\&D percentages, with Firm (12) having the lowest percentage. Both Johnson \& Johnson and Cisco invest in R\&D to create new products, whereas eBay invests in technology to support the offering of its online services. The clue suggests that eBay is Firm (12). In addition, Firm (12) differs from Firm (6) and Firm (3) in that it has no inventory, consistent with eBay's business model of being a marketmaking intermediary rather than a producer. Firm (12) also differs from Firm (6) and Firm (3) in the amount of intangibles. Intangibles dominate the balance sheet of Firm (12). The problem indicates that eBay has grown its network of online services largely by acquiring other firms, which increases goodwill and other intangibles. Thus, Firm (12) is eBay.

It is difficult to distinguish Firm (3) as Johnson \& Johnson and Firm (6) as Cisco. A few subtle differences between the percentages for these two firms are as follows: As a high-tech company, Cisco requires more R\&D than Johnson \& Johnson does, which generates revenues from branded over-the-counter consumer health products, which do not require as much R\&D investment. This suggests that Johnson \& Johnson is Firm (3) and Cisco is Firm (6). In the same vein, Cisco will turn over inventory faster than Johnson \& Johnson will, which is revealed in Cisco's having a lower inventory percentage compared to Johnson \& Johnson.

This leaves four firms: Firms (4), (9), (10), and (11). The four remaining firms are Kellogg's, Amazon.com, Molson Coors, and Yum! Brands, respectively. Amazon.com is likely the least fixed-asset-intensive of the firms. It must invest in information systems but does not need manufacturing or retailing assets, as the other three do. In addition, Amazon will require the highest levels of R\&D among the four firms. This suggests that Firm (9) is Amazon.com. Firm (9) also has the highest cost of sales percentage of the four firms, consistent with Amazon.com's low value added for its online services. It is interesting to compare the cost of sales to revenues percentages for Amazon.com and eBay [Firm (12)]. Amazon.com includes the full selling price of goods sold in its revenues whenever it takes product risk and the cost of the product sold in the cost of sales. On the other hand, eBay does not assume product risk, so its revenue includes only customer posting and transaction fees and advertising fees. Its cost of sales percentage is quite low because it includes primarily compensation of personnel maintaining its auction sites.

This leaves Firm (4), Firm (10), and Firm (11). Firm (11) has the smallest inventories percentage, consistent with a restaurant selling perishable foods. The cost of sales percentage for Firm (11) is the highest of these three remaining firms. The extent of competition in the restaurant business is likely higher than that for the branded food products of Molson Coors and Kellogg's, consistent with lower value added (higher cost of sales percentage) for Firm (11). Thus, Firm (11) is Yum! Brands.

Firm (10) has a significantly higher intangibles to revenues percentage than does Firm (4). Molson Coors has made significant investments in acquisitions of other beer companies in recent years, which increased its goodwill. Kellogg's has a smaller yet still significant goodwill percentage, consistent with Kellogg's' strategy of acquiring other branded foods companies and recognizing goodwill. Firm (10) is Molson Coors and Firm (4) is Kellogg's.
BALANCE SHEET Cash \& marketable securities Receivables Property, plant, and equipment, at cost Accumulated depreciation Property, plant, and equipment, net Intangibles
Total assets Current liabilities Long-term debt
Other long-term liabilities

INCOME STATEMENT
Operating revenues
Cost of sales (excluding depreciation) or
operating expenses Depreciation and amortization Selling and administrative
Research and development Interest (expense)/income All other items, net

[^0]1.11 Effect of Industry Characteristics on Financial Statement Relations. There are various strategies for approaching this problem. One strategy begins with a particular company, identifies unique financial characteristics (for example, electric utilities have a high proportion of property, plant, and equipment among their assets), and then searches the common-size data in Text Exhibit 1.16 to identify the company with that unique characteristic. Another approach begins with the common-size data in Text Exhibit 1.16, identifies unusual financial statement relations [for example, Firm (10) has a high proportion of receivables], and then looks over the list of companies to identify the one most likely to have substantial receivables among its assets. We follow both strategies here. All of the data are scaled by total revenues (except for the final data item, which is cash flow from operations over capital expenditures); so throughout this discussion when we refer to a "percentage," it is a percentage of revenues. The data from Text Exhibit 1.16, with company names as column headings, are presented at the end of this solution in Exhibit 1.B.

Firm (10) stands out because it has the highest proportion of receivables among its assets and the most substantial borrowing in its capital structure. This balance sheet structure is typical of the finance company, HSBC Finance. We ask students why the capital markets allow a finance company to have such a high proportion of borrowing in its capital structure. The answer is threefold: (1) Finance companies have contractual rights to receive future cash flows from borrowers (the cash flow tends to be highly predictable); (2) finance companies lend to many different individuals, which diversifies their risk; and (3) borrowers often pledge collateral to back up the loan, which provides the finance companies with an alternative for collecting cash if borrowers default on their loans. Thus, the low risk in the asset structure allows the firm to assume high risk on the financing side. We use this opportunity to ask students how this firm can justify recognizing interest revenue on its loans as the revenue accrues each period when it has an uncollectible loan provision of $29.1 \%$ of revenues. Two points are noteworthy: (1) The concern with uncollectibles is not with the size of the provision, but with how much uncertainty there is in the amount of the provision (a high mean with a low standard deviation is not a concern, but a high mean with a high standard deviation is a concern) and (2) revenues represent interest revenues on loans, whereas the provision for uncollectibles includes both unpaid principal and interest (thus, the $29.1 \%$ provision does not mean that the firm experiences defaults on $29.1 \%$ of its customers each year). Given that loans are nearly $700 \%$ of revenues and the provision for uncollectible loans is $29 \%$ of revenues, it implies a roughly $4 \%$ loan loss provision. The cash flow from operations to capital expenditures ratio is high because of the low capital intensity of this firm.

Firm (4) also is likely to be a financial services firm because it has a high proportion of cash and marketable securities among its assets and a high proportion of liabilities in its capital structure. This balance sheet structure is typical of the insurance company, Allstate Insurance. Allstate receives cash from policyholders each period as premium revenues. It pays out the cash to policyholders as they make insurance claims. There is a lag between the receipt and disbursement of cash,
which for a property and casualty insurance company can span periods up to several years. Allstate invests the cash in the interim to generate a return. The high proportion of current liabilities represents Allstate's estimate of the amount of future claims arising from insurance coverage in force in the current and previous periods. We ask students at this point to comment on the quality of earnings of an insurance company. Our objective is to get students to see the extent of estimates that go into recognizing claims expenses in a particular period. Claims made from accidents or injuries during the current year related to insurance in force during that year require relatively little estimation. However, policyholders may sustain a loss during the current period but not file a claim immediately. Also, estimating the cost of a claim may present difficulties if the claim amount is difficult to estimate (such as with malpractice insurance) or if policyholders contest the amount Allstate is willing to pay and the case goes through adjudication. Thus, the potential for lowquality earnings is present with insurance companies. We then point out that the amount shown for other assets represents the unamortized portion of the cost of writing a new policy (costs of investigating new policyholders to assess risk levels, commissions paid to insurance agents for writing the new policy, and filing fees with state insurance regulators). We ask why insurance companies do not write off this amount in the year of initiating the policy. The explanation is one of matching. Insurance companies recognize premium revenues over several future periods and should match both policy initiation costs and claims costs against these revenues. The cash flow from operations to capital expenditures ratio is high because of the low capital intensity of this firm.

Four firms report R\&D expenditures: Firm (1), Firm (2), Firm (5), and Firm (12). 3M, Hewlett-Packard, Merck, and Procter \& Gamble will incur costs to discover new technologies or to develop new products. By far, Firm (2) has the highest R\&D expense percentage and the highest profit margin. This firm is Merck. Pharmaceutical companies must invest heavily in new drugs to remain competitive. Also, the drug development process is lengthy, which increases R\&D costs. Pharmaceutical companies have patents on most of their drugs, providing such firms with a degree of monopoly power. The demand for most pharmaceuticals is relatively price inelastic because customers need the drugs and because the cost of the drugs is often covered by insurance. The manufacturing process for pharmaceuticals is capital-intensive, in part because of the need for precise measurement of ingredients and in part because of the need for purity. Note that Merck has a relatively high selling and administrative expense percentage. This high percentage reflects the cost of maintaining a sales staff to market products to physicians and hospitals and heavy advertising outlays to stimulate demand from consumers.

Hewlett-Packard, on the other hand, outsources the manufacturing of many of its computer components and therefore does not have as much property, plant, and equipment. Thus, Firm (12) is Hewlett-Packard. We ask students why HewlettPackard has such a small proportion of long-term debt in its capital structure. Computer firms experience considerable technological risk related to the introduction of new products by competitors. Product life cycles are short at
approximately one to two years. Hewlett-Packard does not want to add financial risk to its already high business (asset side) risk. Also, computer firms have relatively few assets (other than property, plant, and equipment) that can serve as collateral for borrowing. Their most important resources, their technologies and their people, do not show up on the balance sheet. The relatively low profit margin evidences the increasingly commodity nature of most computer products and the intense competition in the industry.

This leaves Firm (1) and Firm (5) as being 3M and Procter \& Gamble, respectively. Firm (5) has a higher cost of sales to revenues percentage and a higher selling and administrative expense to revenues percentage. It also has a high profit margin. Firm (5) is Procter \& Gamble. The high profit margin reflects the brand names of Procter \& Gamble's products. The high selling and administrative expense percentage results from advertising and other expenditures to stimulate demand and to maintain and enhance brand names. One final clue is that investments in R\&D are less critical for a consumer products company than for firms in which technology development is important. Note that Procter \& Gamble shows a very high percentage for intangibles, the result of goodwill and other intangibles from companies it has acquired.

This leaves Firm (1) as 3M. Its income statement percentages are similar to those for Procter \& Gamble. However, 3M invests more heavily in R\&D than Procter \& Gamble because a greater proportion of its products are industrial or healthcare-related. 3M also has been less aggressive than Procter \& Gamble in making acquisitions, so intangible assets are less significant on the balance sheet.

We move next to Pacific Gas \& Electric. Utilities are very capital-intensive and carry high levels of debt. Firm (3) displays these characteristics. Note that depreciation and amortization as a percentage of revenues is the highest for this firm, reflective of its capital intensity. Also, its interest expense to revenues percentage is the second highest among these firms, which one would expect from the high levels of debt.

We move next to the two professional service firms, Kelly Services and Omnicom Group. Neither firm will have a high proportion of property, plant, and equipment. Thus, Firms (6), (7), and (9) are possibilities. Kelly Services should have no inventories, and inventories for Omnicom Group should be small, representing advertising work in process. This suggests that Firm (7) and Firm (9) are the most likely candidates. One would expect the value added by employees of Kelly (temporary help services) to be less than that of Omnicom (creative advertising services). Thus, Firm (7) is Kelly and Firm (9) is Omnicom. Another clue that Firm (7) is Kelly is that receivables relative to operating revenues indicate a turnover of $6.4(100.0 \% / 15.7 \%)$ times per year and current liabilities relative to operating expenses indicate a turnover of $8.0(82.5 \% / 10.3 \%)$ times per year. One would expect faster turnovers for a temporary help business that pays its employees more regularly for temporary work done. The corresponding turnovers for Firm (9) are $2.3(100.0 \% / 43.2 \%)$ and $1.2(87.4 \% / 73.0 \%)$. The turnovers for Omnicom are difficult to interpret because its operating revenues represent the commission and fee earned on advertising work, whereas accounts receivable represent the full
amount (media time plus commission or fee) billed to clients and accounts payable represent the full amount payable to various media. The higher percentages for receivables and current liabilities for Firm (9) indicate the agency nature of advertising firms. Firm (9) shows a relatively high proportion for intangibles, consistent with recognizing goodwill in Omnicom's acquisition of other marketing services firms in recent years. The surprising result is that the cash flow from operations to capital expenditures ratio for Kelly is so low. Given its low capital intensity, one would expect a high ratio. The explanation relates to its very low profitability, which leads to low cash flow from operations.

We move next to the fast-food restaurant, McDonald's. The firm should have inventories, but those inventories should turn over rapidly. The remaining firm with the lowest inventory percentage is Firm (11), representing McDonald's. Note that the firm has a high proportion of its assets in property, plant, and equipment. McDonald's owns its company-operated restaurants and owns but leases other restaurants to its franchisees. The relatively high profit margin percentage results from McDonald's dominance in its market and from its brand name.

We are left with two unidentified firms in Text Exhibit 1.16, Firm (6) and Firm (8). They are Best Buy and Abercrombie \& Fitch, respectively. Both of these firms have inventories. Firm (8) has a substantially lower cost of sales percentage, a substantially higher selling and administrative percentage, and a higher profit margin compared to Firm (6). Abercrombie \& Fitch sells brand name clothing products with a degree of fashion emphasis, whereas Best Buy sells electronic products with near-commodity status at low prices. One would expect much greater gross profits on sales of fashion apparel than on commodity-like electronic and appliance products. However, the cost of retail store space for Best Buy should be less than that of Abercrombie \& Fitch because the latter firm tends to locate in malls. Thus, Firm (6) is Best Buy and Firm (8) is Abercrombie \& Fitch.













|  | $\begin{gathered} \text { 3M } \\ 1 \end{gathered}$ | Merck | Pacific <br>  <br> Electric <br> 3 | Allstate <br> 4 | $\begin{gathered} \text { P\&G } \\ 5 \end{gathered}$ | $\begin{aligned} & \text { Best } \\ & \text { Buy } \end{aligned}$ | Kelly Services 7 | $\begin{gathered} \text { A\&F } \\ 8 \end{gathered}$ | Omnicom Group 9 | HSBC Finance 10 | McDonald's <br> 11 | $\begin{aligned} & \text { HP } \\ & 17 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BALANCE SHEET |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash \& marketable securities | 6.7\% | 23.0\% | 9.2\% | 362.6\% | 6.0\% | 1.1\% | 1.6\% | 14.7\% | 8.3\% | 27.3\% | 8.8\% | 11.6\% |
| Receivables | 13.7 | 48.4 | 25.0 | 47.7 | 8.9 | 4.1 | 15.7 | 2.7 | 43.2 | 697.5 | 4.0 | 16.8 |
| Inventories | 11.6 | 9.6 | 2.9 | - | 8.7 | 10.6 | - | 10.5 | 5.0 | - | 0.5 | 5.3 |
| Property, plant, and equipment, at cost | 76.3 | 101.2 | 272.3 | 10.3 | 46.4 | 15.4 | 6.9 | 66.1 | 13.1 | 3.2 | 132.4 | 18.3 |
| Accumulated depreciation | (48.2) | (50.9) | (92.8) | (6.7) | (21.8) | (6.1) | (3.7) | (26.6) | (7.7) | (1.3) | (46.3) | (8.5) |
| Property, plant, and equipment, net | 28.1 | 50.3 | 179.5 | 3.6 | 24.6 | 9.3 | 3.1 | 39.5 | 5.4 | 1.9 | 86.1 | 9.8 |
| Intangibles | 39.1 | 8.2 | - | 2.8 | 112.8 | 6.0 | 2.6 | - | 55.7 | 40.9 | 9.5 | 34.7 |
| Other assets | 4.1 | 58.4 | 60.5 | 120.7 | 9.5 | 4.1 | 4.7 | 12.9 | 12.0 | 26.7 | 12.2 | 22.0 |
| Total assets | 108.1\% | 197.9\% | 277.1\% | 537.5\% | 170.6\% | 35.2\% | 27.8\% | 80.5\% | 129.6\% | 794.3\% | 121.0\% | 100.2\% |
| Current liabilities | 23.5\% | 60.0\% | 51.2\% | 391.7\% | 39.1\% | 18.7\% | 10.3\% | 12.7\% | 73.0\% | 122.1\% | 10.8\% | 37.5\% |
| Long-term debt | 28.9 | 16.5 | 70.1 | 19.4 | 26.1 | 2.5 | 0.9 | 2.8 | 22.9 | 565.5 | 43.3 | 12.2 |
| Other long-term liabilities | 16.8 | 42.7 | 88.9 | 51.3 | 25.5 | 3.6 | 2.7 | 12.8 | 7.4 | 20.2 | 10.0 | 15.1 |
| Shareholders' equity | 38.8 | 78.7 | 66.9 | 75.1 | 79.8 | 10.3 | 13.9 | 52.1 | 26.4 | 86.5 | 56.9 | 35.4 |
| Total Liabilities and Shareholders' Equity | 108.1\% | 197.9\% | $\xlongequal{277.1} \%$ | 537.5\% | 170.6\% | 35.2\% | 27.8\% | 80.5\% | 129.6\% | 794.3\% | 121.0\% | 100.2\% |
| INCOME STATEMENT |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating revenues | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Cost of sales (excluding depreciation) or operating expenses | (46.1) | (23.4) | (60.7) | (91.6) | (49.2) | (75.6) | (82.5) | (33.3) | (87.4) | (29.1) | (63.3) | (76.4) |
| Depreciation and amortization | (4.7) | (6.8) | (12.6) | (0.9) | (3.9) | (1.8) | (0.8) | (5.1) | (1.8) | (1.7) | (5.1) | (4.2) |
| Selling and administrative | (20.4) | (24.1) | - | (10.7) | (23.9) | (18.2) | (15.3) | (49.4) | - | (25.0) | (4.9) | (6.0) |
| Research and development | (5.8) | (20.1) | - | - | (2.6) | - | - | - | - | - | - | (2.5) |
| Interest (expense)/income | (0.4) | (1.1) | (4.8) | 21.0 | (1.7) | (0.2) | - | 0.3 | (0.6) | (32.7) | (2.2) | (0.6) |
| Income taxes | (6.5) | (8.4) | (3.3) | (6.9) | (5.1) | (1.5) | (0.5) | (5.0) | (4.1) | (3.7) | (7.8) | (1.5) |
| All other items, net | (0.0) | 16.7 | (10.6) | 4.2 | 0.7 | (0.5) | (0.1) | - | 1.2 | (3.3) | 1.7 | (2.1) |
| Net income | 16.1\% | 32.7\% | 8.1\% | 15.2\% | 14.3\% | 2.2\% | 0.8\% | 7.4\% | 7.5\% | 4.5\% | 18.3\% | 6.7\% |
| Cash flow from operations/capital expenditures | 4.3 | 5.1 | 0.8 | 18.7 | 4.6 | 1.4 | 1.6 | 1.3 | 6.6 | 100.9 | 2.8 | 3.6 |

### 1.12 Effect of Industry Characteristics on Financial Statement Relations: A Global

 Perspective. There are various approaches to this problem. One approach begins with a particular company, identifies unique financial characteristics (for example, steel companies have a high proportion of property, plant, and equipment among their assets), and then searches the common-size financial data to identify the company with that unique characteristic.Another approach begins with the common-size data, identifies unusual financial statement relationships [for example, Firm (12) has a high proportion of cash, marketable securities, and receivables among its assets], and then looks over the list of companies to identify the one most likely to have that unusual financial statement relationship. This teaching note employs both approaches. All of the data are scaled by total revenues (except for the final data item, which is cash flow from operations over capital expenditures); so throughout this discussion, when we refer to a "percentage," it is a percentage of revenues. The data from Text Exhibit 1.17, with company names as column headings, are presented at the end of this solution in Exhibit 1.C.

The high proportions of cash, marketable securities, and receivables for Firm (1) suggest that it is BNP Paribas, the French multinational bank, insurance, and financial services company. On the banking side, BNP Paribas recognizes interest revenue from loans each year and must match against this revenue the cost of any loans that will not be repaid. Operating revenues include interest revenue on loans made. BNP Paribas also has a high proportion of financing in the form of current liabilities. This balance sheet category includes the deposits from banking customers, as well as estimated cost of claims not yet paid from insurance in force. Insurance companies receive cash from premiums each year and invest the funds in various investment vehicles until the money is needed to pay insurance claims. They recognize premium revenue from the cash received and investment income from investments each year. They must match against this revenue an appropriate portion of the expected cost of insurance claims from policies in force during the year. BNP Paribas includes this amount in Text Exhibit 1.17 on the line labeled "Operating Expenses." It also includes deposits by customers in its banks. One also might ask what types of quality of earnings issues arise for a company such as BNP Paribas. One issue relates to the measurement of bad debts expenses on loans as well as insurance claims expense each period. The ultimate cost of credit losses will not be known until borrowers default, and the actual cost of claims will not be known with certainty until customers make claims and settlement is made. Prior to that time, BNP Paribas must estimate what the costs of these risks will be. The need to make such estimates creates the opportunity to manage earnings and lowers the quality of earnings.

Firm (6) stands out because it is the only other firm [besides BNP Paribas, Firm (1)] with zero inventory. Firm (6) also has an unusually high proportion of assets in receivables and in current liabilities. The pattern is typical for a professional service firm, such as an advertising agency, which creates and sells advertising copy for clients (for which it has a receivable) and purchasing time and space from various media to display it (for which it has a current liability). Additional evidence that

Firm (6) is Interpublic Group is the high percentage for intangibles, representing goodwill from acquisitions.

Four firms have R\&D expenses: Firms (3), (7), (9), and (12). These are Toyota Motor, Oracle, Roche Holding, and Nestlé, respectively.

Roche Holding and Oracle are more technology-oriented and, therefore, likely to have higher percentages of R\&D compared to Toyota and Nestlé. This suggests that they are Firms (7) and (9). Both firms have low cost of sales percentages, but Firm (9) has a higher cost of sales percentage than Firm (7), suggesting that Firm (9) is Roche Holdings because pharmaceutical products are generally more expensive to produce than are cloud-based computing applications and networking solutions sold by Oracle. For Roche, the manufacturing cost of pharmaceutical products includes primarily the cost of the chemical raw materials, which machines combine into various drugs. Pharmaceutical firms must price their products significantly above manufacturing costs to recoup their investments in R\&D. The inventories of Firm (9) turn over more slowly at 2.3 times per year ( $28.5 \% / 12.2 \%$ ) than those of Firm (7) at 29.7 times per year ( $17.8 \% / 0.6 \%$ ). The inventory turnover of Roche is consistent with the making of fewer production runs on each pharmaceutical product to gain production efficiencies. Firm (9) also is more capital-intensive compared to Firm (7). This suggests that Firm (7) is Oracle and Firm (9) is Roche Holdings. Oracle uses only 10.8 cents in fixed assets for each dollar of sales generated. These ratios are consistent with Oracle's strategy of outsourcing most of its manufacturing operations. The manufacture of pharmaceuticals is highly automated, consistent with the slower fixed-asset turnover of Roche. Also note that Oracle has a large proportion of long-term debt in its capital structure, but at the same time has huge holdings of cash and marketable securities. This is consistent with some other large, successful tech companies (for example, Apple and Microsoft). This leaves Firms (3) and (12) as Nestlé and Toyota Motor in some combination. Firm (3) has a larger amount of receivables relative to sales than Firm (12) does, consistent with Toyota Motor providing financing for its customers' purchases of automobiles. Nestlé will have receivables from wholesalers and distributors of its food products, but not to the extent of the multiyear financing of automobiles. The inventory turnover of Firm (12) is 6.0 times a year ( $51.3 \% / 8.5 \%$ ), whereas the inventory turnover of Firm (3) is 11.0 times a year $(76.2 \% / 6.9 \%)$. At first, one might expect a food processor to have a much higher inventory turnover than an automobile manufacturer, suggesting that Firm (12) is Toyota Motor and Firm (3) is Nestlé. However, Toyota Motor has implemented just-in-time inventory systems, which speed its inventory turnover. Nestlé tends to manufacture chocolates to meet seasonal demands and therefore carries inventory somewhat longer than one might expect. Firm (12) has a much higher percentage of selling and administrative expense to sales than Firm (3) does. Both of these firms advertise their products heavily. It is difficult to know why one would have a substantially different percentage than the other. The profit margin of Firm (12) is substantially higher than that of Firm (3). The auto industry is more competitive than at least the chocolate side of the food industry. However, other food products encounter extensive competition. Firm (3) has a high proportion of
intercorporate investments. Japanese companies tend to operate in groups, called kieretsu. The members of the group make investments in the securities of other firms in the group. This would suggest that Firm (3) is Toyota Motor. Another characteristic of Japanese companies is a heavier use of debt in their capital structures. One of the members of these Japanese corporate groups is typically a bank, which lends to group members as needed. With this more-or-less assured source of funds, Japanese firms tend to take on more debt. Although the ratios give somewhat confusing signals, Firm (12) is Nestlé and Firm (3) is Toyota Motor.

Firms (2), (4), (5), (8), and (10) are fixed-asset-intensive, with net fixed assets exceeding $50 \%$ of revenues, but it is difficult to clearly distinguish between them. Among the industries represented, at least six rely extensively on fixed assets to deliver products and services: steel manufacturing (Nippon Steel), telecommunications (Deutche Telekom), hotel chains (Accor), electric utilities (E.ON), retail store chains (Marks \& Spencer and Carrefour), and auto manufacturing (Toyota). We have already identified Toyota, so we need to distinguish only between the other five.

Of those five firms, Firms (2), (4), and (8) have made the largest investments in gross fixed assets, all of which exceed $100 \%$ of revenues. Electric utilities, steel manufacturers, and telecommunication firms most heavily utilize fixed assets in the delivery of their products and services. Within these three industries, steel manufacturers will likely have the most significant inventories; so Firm (2) is Nippon Steel. Firm (8) carries a higher proportion of long-term debt and is depreciating its assets more slowly than Firm (4) is. Electricity-generating plants are likely to support more leverage and are likely to have longer useful lives compared to the more technology-based fixed assets needed for distribution of telecommunication services. This would suggest that Firm (4) is Deutsche Telekom and Firm (8) is E.ON. The difference in the accounts receivable turnovers is somewhat surprising. It is not clear why the accounts receivable turnover for Deutsche Telekom is significantly faster than that of its German counterpart E.ON.

The remaining firms are (5), (10), and (11), and they represent the hotel group Accor and the retail chains Marks \& Spencer and Carrefour. Clearly, Firm (5) is not a retailer because it has very little inventory, which indicates it is Accor, the hotel group. Comparing Firm (10) and Firm (11), Firm (11) is distinguished by its high cost of goods sold percentage and small profit margin percentage. This pattern suggests commodity products with low value added. This characterizes a supermarket/grocery business. Firm (11) is Carrefour. Its combination of a rapid receivables turnover of 15.2 times per year (100/6.6) and rapid inventory turnover of 10.0 times per year (77.9/7.8) also are consistent with a grocery business. The remaining firm is Firm (10), which is Marks \& Spencer, the department store chain. Compared to Firm (11), which is Carrefour, Firm (10) has a lower cost of sales percentage but a higher selling and administrative expense percentage and higher profit margins, consistent with it being a department store chain rather than a grocery chain.
Exhibit 1．C－（Problem 1．12）

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Current liabilities
Long－term debt
Other long－term liabilities
Shareholders＇equity
Total Liabilities and Shareholders＇Equity
INCOME STATEMENT
Operating revenues
Cost of sales（excluding depreciation）or
operating expenses Depreciation and amortization Selling and administrative pment Interest（expense）／income

Income taxes
other items，net
Net income

1.13 Value Chain Analysis and Financial Statement Relations. There are various approaches to this problem. One approach begins with a particular company, identifies unique financial characteristics (for example, profit margin potential), and then searches the common-size financial data to identify the company with that unique characteristic.

Another approach begins with the common-size data, identifies unusual financial statement relationships (for example, R\&D intensity), and then looks over the list of companies to identify the one most likely to have that unusual financial statement relationship. This teaching note employs both approaches. All of the data are scaled by total revenues (except for the final data item, which is cash flow from operations over capital expenditures); so throughout this discussion when we refer to a "percentage," it is a percentage of revenues. The data from Text Exhibit 1.18, with company names as column headings, are presented at the end of this solution in Exhibit 1.D.

Four firms, Firms (1), (3), (4), and (7), incur R\&D expenditures, and three do not. Wyeth, Amgen, Mylan, and Johnson \& Johnson engage in research to develop new products. Thus, they represent these four numbered firms in some combination. One would expect the firms enjoying patent protection (Wyeth and Amgen) to have the highest profit margins (that is, net income divided by sales). This would suggest that Firm (1) is neither Wyeth nor Amgen. Also, Firm (1) has the highest cost of goods sold percentage of the four companies and its R\&D percentage is the lowest, which are inconsistent with this being Wyeth or Amgen. Products with patent protection should have the lowest cost of goods sold percentages (resulting from high markups on cost to arrive at selling prices). Thus, following another line of logic, the need to continually discover new drugs should lead Wyeth and Amgen to have the highest R\&D percentages, which would be Firm (3) or Firm (4), as discussed below.

With this being the case, the other two firms-Firm (1) and Firm (7)-are Mylan and Johnson \& Johnson in some combination. The brand recognition of Johnson \& Johnson's products should give it a high profit margin. Price competition among generic firms should give Mylan a lower profit margin. This reasoning would suggest that Johnson \& Johnson is Firm (7) and Mylan is Firm (1). Firm (7) also has higher selling and administrative expenses versus Firm (1), consistent with Johnson \& Johnson. The low profit margin of Mylan is the result of major ethical drug firms now competing aggressively in the generic market.

This leaves Firms (3) and (4) as Wyeth and Amgen in some order. The biotechnology industry is significantly less mature than the ethical drug industry. Few biotechnology drugs have received FDA approval, and research to develop new drugs is intensive. Given the few biotechnology drugs available in the market, Amgen's profit margin as well as its R\&D expense percentage should be higher than those of Wyeth. Thus, Firm (3) is Amgen and Firm (4) is Wyeth. Wyeth's higher selling and administrative expense percentage results from its need to maintain a sales force. The biotechnology products of Amgen are fewer in number and at this point are essentially pulled through the distribution process by customer demand. Thus, it has less need for a sales force.

We are now left with Covance, Cardinal Health, and Walgreens as Firms (2), (5), and (6). Covance will have very low inventories, whereas Cardinal Health (wholesaler) and Walgreens (retailer) will have larger inventories. Thus, Firm (5) is Covance. This firm will need property, plant, and equipment to conduct the testing of new drugs. Of the remaining two firms, Cardinal Health and Walgreens, Walgreens will likely have a higher proportion of assets in property, plant, and equipment for retail space. Cardinal Health needs only warehousing facilities for its drug wholesaling activities. Thus, Firm (6) is Walgreens and Firm (2) is Cardinal Health. Advertising expenditures by Walgreens drive up its selling and administrative expense percentage relative to that of Cardinal Health. Walgreens accepts cash and third-party credit cards for sales; therefore, it will have less receivables than Cardinal Health, which sells to businesses on credit. Also notice that Cardinal Health, as a wholesaler, has a very high cost of sales percentage relative to Walgreens and all other firms in this set.

It is interesting to note that the highest profit margins in the pharmaceutical industry occur with the upstream activities (discovery of new drugs) instead of the downstream activities (wholesaling and retailing). It also is interesting that the profit margin of Covance lies between the high profit margins of the creators of new drugs and the low profit margins of those firms involved in distribution. Covance must possess some technical expertise in order to offer drug-testing services, thus providing the rationale for a higher profit margin than those achieved by the wholesalers and retailers. The higher profit margin for Walgreens over Cardinal Health is probably attributable to brand-name recognition and the large number of retail stores nationwide. The wholesaling function of Cardinal is low value added. The pharmaceutical benefit management services are somewhat differentiable but quickly copied by competitors.

Chapter 1
Overview of Financial Reporting, Financial
Statement Analysis, and Valuation

Exhibit 1.D_(Problem 1.13)
BALANCE SHEET
Cash \& marketable securities
Receivables
Inventories
Property, plant, and equipment, at cost
Accumulated depreciation
Property, plant, and equipment, net
Intangibles
Other assets
$\quad$ Total assets
Current liabilities
Long-term debt
Other long-term liabilities
Shareholders' equity
$\quad$ Total Liabilities and Shareholders' Equity
INCOME STATEMENT
Operating Revenues
Cost of sales (excluding depreciation) or operating expenses
Depreciation and amortization
Selling and administrative
Research and development
Interest (expense)/income
Income taxes
All other items, net
Net income
Cash flow from operations/capital expenditures
In

## Integrative Case 1.1: Walmart

## I. Objectives

A. Identify the economics characteristics of the retail industry and Walmart's strategy for competing in this industry as background for the integrative case on Walmart used throughout the book.
B. Review the purpose, format, terminology, and accounting principles underlying the balance sheet, income statement, and statement of cash flows.
C. Introduce common-size and percentage-change income statements and balance sheets and the insights such statements provide.
D. Establish an understanding of Walmart's business so that it can be used as a case throughout the course to illustrate all of the steps of the six-step analysis and valuation framework. Our experience suggests that Walmart works well because it is a company that most students understand and find interesting.
II. Teaching Strategy-We have taught this case with two approaches. If an opportunity exists to distribute the case prior to the first class, we give students the solutions to the questions involving the balance sheet, income statement, statement of cash flows, and relations between financial statements. We ask them to review these parts on their own and to prepare solutions to the questions under the sections labeled "Industry and Strategy Analysis" and "Interpreting Financial Statement Relationships." We devote the first class to discussing these two sections of the case. If we cannot distribute the case ahead of time, we devote approximately three hours of class time to discuss the entire case. Alternatively, you can choose to emphasize particular questions based on the amount of time available and refer students to the solution for the remaining parts.

## Note to Instructors:

Walmart is a good company to use for classroom discussion and demonstration of the techniques throughout this book. Students generally relate easily and readily to Walmart because they are familiar with Walmart's retail stores. As a company and a set of financial statements, Walmart is a good setting for illustrating the techniques of analysis, accounting quality assessment, forecasting, and valuation because the business model is straightforward and not complex. This case relies on fiscal 2015 data (fiscal year ended January 31, 2016); so in following years, you can easily bring students up to date by distributing more recent financial statements and numbers and types of stores open. These data are readily available from Walmart's website or from the SEC.

## Industry and Strategy Analysis

a. Porter's five forces applied to the retail industry:

1. Buyer Power: Buyer power for consumer goods from large retail chains is low. Consumers view many of the products offered by retail chain stores as day-to-day necessities, such as food and clothing. Consumers tend to be pricesensitive, but they are price takers, not price setters. Students may be tempted to argue that buyer power is high because buyers buy (they pay, and firms depend on revenues), or because buyers can easily switch and purchase consumer goods from other retailers. While these characteristics are certainly true, they do not empower consumers to set prices in the industry; instead, these factors make the rivalry between retailers more competitive.
2. Supplier Power: Suppliers of consumer goods to the retail industry are diffuse, and the competition between them is intense. Some suppliers of popular, branded consumer products may have a competitive advantage, but because of the high level of competition between suppliers, it gives them limited power over the retail industry, a primary channel for their sales to consumers. [Think of Coke and Pepsi as an example.] Thus, we deem supplier power to be low.
3. Rivalry among Existing Firms: There are many direct competitors in the retail industry. The competitors span a wide range of sizes, including largescale chains (for example, Walmart, Target, Carrefour), department store chains (for example, Macy's, Marks \& Spencer), and smaller retail chains and boutique stores. In addition, the retail industry has to compete with online sales of consumer goods, from sellers such as Amazon. Rivalry among firms appears to be high.
4. Threat of New Entrants: No barriers to entry exist. Opening a retail store requires very little capital, technology, or expertise. In addition to new retail stores springing up, established retail chains have the ability to add new stores. A major, large retail chain like Walmart and Target does have a competitive advantage, relative to new entrants, in its established brand name. It also has a scale advantage because it has saturated the United States with retail stores and is growing its business in other countries (further evidence of the lack of barriers to entry). Thus, the threat of new entrants appears to be high at the industry level, but not as threatening to large brand-name chains.
5. Threat of Substitutes: Consumer goods, particularly necessities like food and clothing, do not have substitutes, so we deem the threat of substitutes to be low. Some students might argue that online retail purchases of consumer goods serve as a substitute for traditional retail shopping. This is a reasonable point of view, in which case the threat of substitutes appears to be high.
b. Walmart competes on the bases of price, a very large selection of consumer goods, and convenient store locations. Walmart has a competitive advantage in its brand name, as a recognized retailer of consumer goods at relatively low prices. Walmart also has established a competitive advantage through its scale. Given its enormous size, it has tremendous buying power over suppliers of consumer goods. Walmart is further leveraging its brand name by selling consumer goods through large chains of "big box" retail stores, Sam's Club warehouse stores, and smaller scale retail stores.

## Balance Sheet

c. Cash includes cash on hand and in checking accounts. Cash equivalents include amounts that a firm can easily convert into cash. Cash equivalents usually have a maturity date of less than three months at the time of purchase so that changes in interest rates have an insignificant effect on their market value. Cash equivalents might include investments in U.S. Treasury bills, commercial paper, and money market funds.
d. Walmart's two largest assets are inventories and property, plant, and equipment (net). These assets reflect the firm's strategy as a large chain of consumer retail stores. The many stores Walmart owns and operates required large investments in property, plant, and equipment. Because of the large selection of consumer goods, Walmart's inventory balances have to be very large.
e. The accounts receivable arise because Walmart recognizes revenue earlier than the time it collects cash. It is useful to query students on which specific lines of Walmart's business create accounts receivable. They will quickly realize that the majority of receivables arise from customers charging purchases using the Walmart-issued credit card (receivables from charges made on third-party credit cards like Visa or MasterCard are classified as cash equivalents). Because Walmart is not likely to collect $100 \%$ of the amount reported as receivables, it must recognize an expense for estimated uncollectible accounts and reduce gross accounts receivable to the amount it expects to collect in cash. Walmart subtracts the balance in the allowance for uncollectible accounts from gross accounts receivable, and only reports the net amount on the balance sheet. Walmart increases the balance in the allowance account for estimated uncollectible accounts arising from credit sales each year. It reduces the balance in the allowance account for actual customers' accounts deemed uncollectible.
f. The Accumulated Depreciation account reports the cumulative depreciation recognized since the firm acquired depreciable assets that appear on the balance sheet. Depreciation Expense reports only the amount of depreciation recognized for a particular accounting period.
g. Walmart's largest current liability is accounts payable, which represent purchases of inventory on credit from suppliers.
h. Walmart's largest liability is long-term debt, which was likely used to finance building of stores (property, plant, and equipment).
i. Walmart reports a large and growing amount of accumulated other comprehensive loss. U.S. GAAP require firms to report available-for-sale investment securities at fair value at the end of each accounting period. U.S. GAAP also require firms to translate the assets and liabilities of their foreign subsidiaries and branches into U.S. dollars using the current exchange rate. Changes in the valuations of assets and liabilities from these accounting principles give rise to unrealized gains and losses that firms will not realize until they convert the assets into cash or settle their liabilities with cash. The ultimate realized gain or loss depends on the market prices of securities and the exchange rate at the time of sale or settlement. At the time of sale or settlement, the amount of the gains or losses becomes realized. At that time, the firm includes the realized gain or loss in net income. The specific determinants of comprehensive income are covered in greater detail in Chapter 2 and Chapter 8.

## Income Statement

j. Walmart's revenues primarily arise from retail sales of goods to consumers. Walmart earns the revenue (fulfills the contract with the customer) when consumers shop for and purchase goods. Walmart is reasonably certain it will collect most of its revenues, as customers pay in cash, with third-party credit cards, or with Walmart's own credit card. At fiscal year-end, Walmart must estimate the total amount of sales that may still be returned by customers for refunds of the purchase price. The total (net) revenues are reported net of the estimated allowance for sales returns. This may, in part, explain why Walmart uses a January 31 fiscal year-end, to allow customers time to make sales returns after the heavy holiday selling season.
k. Walmart is a retailer, and so it does not manufacture its products. Cost of goods sold includes the cost of the retail goods consumers purchased that period. Selling, general, and administrative expenses include compensation of its employees working in the retail stores, warehouses, and distribution centers, as well as advertising and other marketing expenses, and corporate overhead.

1. Wal-Mart reports much more interest expense than interest income because interest-bearing liabilities are much larger than interest-bearing assets. For example, on the balance sheet at the end of fiscal year 2015, notes payable and short-term debt, current maturities of long-term debt, and long-term debt obligations amount to more than $\$ 50$ billion. The only interest-earning assets apparent on the balance sheet are cash and cash equivalents, which only amount to $\$ 8.7$ billion.

## Statement of Cash Flows

m . Firms use the accrual basis of accounting in measuring net income. Firms usually recognize revenue at the time of sale of goods and services, not necessarily when they receive cash from customers. Firms attempt to match expenses with the time periods during which they consume economic resources, regardless of when they expend cash. The accrual basis gives a better indication of a firm's operating performance than the cash basis because of the matching of inputs and outputs. Cash flows from operating activities in the statement of cash flows report the amount of cash received from customers net of amounts paid to suppliers of goods and services, and other uses of cash in operating activities.
n. Depreciation and amortization expenses reduce net income but do not require cash expenditures in the year of their recognition. (The cash effect occurred in the year a firm acquired the depreciable or amortizable asset; the firm classified the cash outflow as an investing activity in the statement of cash flows at that time.) The addition adds back to net income the amount subtracted in calculating earnings for the year, in effect zeroing out its effect on cash flow from operations.
o. Net income on the first line of the statement of cash flows includes a subtraction for the cost of goods sold during each year. Walmart likely purchases a different amount of inventory than it uses or sells. An increase in inventories means that Walmart purchased more than it sold. Thus, the cash outflow for purchases potentially exceeds cost of goods sold and requires a subtraction from net income for the additional cash required. Whether additional cash was in fact required in any year depends on the change in accounts payable, discussed next.
p. Accounts payable reflect amounts owed to suppliers for inventory items purchased. Purchases of inventory items increase this liability, and cash payments reduce it. The adjustment for inventory in Solution $n$ converts cost of goods sold to inventory purchases. The adjustment for accounts payable converts purchases to cash payments to suppliers. An increase in accounts payable means that Walmart's cash payments to suppliers during the year were less than the amounts purchased. Thus, the adjustments for the change in inventories and the change in accounts payable convert cost of goods sold included in net income to cash payments to suppliers of inventory items.
q. Walmart's single biggest use of cash each year during this three-year period was to acquire property, plant, and equipment. This is consistent with Walmart's strategy as a large retail chain because these amounts likely involve investing in opening new stores, opening new distribution centers, and renovating older stores.
r. Walmart's single biggest use of cash for financing activities during this three-year period was to pay dividends. This implies that Walmart is generating more cash flow from operating activities than it needs to acquire (or replace) property, plant, and equipment, or to pay back debt as it matures. As we discuss in Chapter 3, this suggests Walmart is a mature "cash cow."

## Chapter 1 <br> Overview of Financial Reporting, Financial <br> Statement Analysis, and Valuation

## Relations between Financial Statements

s. Explain the change in retained earnings.

Retained Earnings, January 31, 2015 .................................................... \$85,777
Net income attributable to common shareholders for fiscal 2015 .......... 14,694
Cash dividends ...................................................................................... $(6,294)$
Stock repurchases in Fiscal 2015 ........................................................... (4,112)
Plug
Retained Earnings, January 31, 2016
Net income, dividends, and stock repurchases explain almost all of the change in retained earnings, except for $\$ 44$ million. This difference may be attributable to a difference between dividends declared versus dividends actually paid in cash and shown on the statement of cash flows $(\$ 6,294)$. If so, Walmart must have some amount of dividends payable included in liabilities at year end.

## Interpreting Financial Statement Relations

t . A cautionary note with interpreting percentage changes is that large percentage changes in relatively small accounts may not have a large effect on the total. In the case of prepaid expenses and other current assets, the percentage changes were large and volatile, but the dollar amounts of change are fairly small, relative to Walmart's total assets.
u. During this three-year period, the proportion of total assets financed by total liabilities decreased from $60.3 \%$ at the end of fiscal 2013 to $58.1 \%$ at the end of fiscal 2015. At the same time, the proportions of financing from total shareholders' equity increased from $39.7 \%$ to $41.9 \%$. These changes imply a slight decrease in Walmart's leverage.
v. The percentage of net income to revenues (the net profit margin) declined from $3.5 \%$ in fiscal 2013 to $3.1 \%$ in fiscal 2015. The main reasons for this decline include relative increases in selling, general, and administrative expenses, offset somewhat by relative decreases in cost of goods sold and interest expense.
w. Walmart generates fairly low profit margins (e.g., $3.1 \%$ in fiscal 2015). This is consistent with its strategy of being a very large, low-price retailer. Walmart sells a very high volume of consumer goods, but at very low profit margins.

## Case 1.2: Nike: Somewhere between a Swoosh and a Slam Dunk

## I. Objectives

A. Review the purpose, format, terminology, and accounting principles underlying the balance sheet, income statement, and statement of cash flows.
B. Introduce common-size and percentage-change income statements and balance sheets and the insights that such statements provide.
II. Teaching Strategy-We have taught this case with two approaches. If an opportunity exists to distribute the case prior to the first class session, we give students the solutions to the questions involving the income statement, balance sheet, statement of cash flows, and relations between financial statement items. We ask them to review these parts on their own and to prepare the questions under the section labeled "Interpreting Financial Statement Relationships." We devote the first class session to discussing this last section of the case. If we cannot distribute the case ahead of time, we devote approximately three hours of class time to discussing the case. Alternatively, you can choose to emphasize particular questions based on the amount of time available and refer students to the solution for the remaining parts.

## Income Statement

a. For wholesale and retail customers, Nike apparently recognizes revenues from the sale of products at the time of sale. Nike recognizes wholesale revenues when title and the risks and rewards of ownership have passed to the customer, based on the terms of sale. This occurs upon shipment or upon receipt by the customer, depending on the country of the sale and the agreement with the customer. Retail store revenues are recorded at the time of sale and online store revenues are recorded upon delivery to the customer. Provisions for post-invoice sales discounts, returns, and miscellaneous claims from customers are estimated and recorded as a reduction to revenue at the time of sale. Thus, Nike's revenue recognition appears appropriate.
b. The notes indicate that Nike states inventories at lower of cost or market, valued on either an average or specific-identification cost basis. For inventories in transit that represent direct shipments to customers, the related inventory and cost of sales are recognized on a specific-identification basis. These choices seem appropriate because they are practical. Nike likely purchases very large lots of product from its supplies (e.g., thousands of pairs of a particular type of shoe), so using average cost seems appropriate. Once a shipment of inventory is in transit to a customer, the costs of products in that shipment (which are based on the original average costs assigned) can be specifically identified.
c. Nike outsources its manufacturing. Thus, depreciation expense relates to buildings and equipment used in selling and administrative activities. Nike's income statement classifies expenses by their function instead of their nature. Thus, Nike includes depreciation expense in demand creation expenses and in operating overhead.
d. Demand creation expense represents marketing and advertising expenses. In the notes, Nike states, "Demand creation expense consists of advertising and promotion costs, including costs of endorsement contracts, television, digital and print advertising, brand events and retail brand presentation. Advertising production costs are expensed the first time an advertisement is run."
e. The notes indicate that in 2016, income tax expense was $\$ 863$ million, whereas the current amount of income taxes payable was $\$ 943$ million, which means that Nike paid $\$ 80$ million in tax that increased deferred tax assets or reduced deferred tax liabilities. Firms recognize deferred taxes for temporary differences between taxable income and income for financial reporting. The taxable income of Nike for 2016 was greater than its income before taxes for financial reporting. Note 9, "Income Taxes," in Nike's 2016 Form 10-K shows that the total deferred tax assets (net) increased by $\$ 108$ million in 2016, while the total deferred tax liabilities increased by only $\$ 14$ million. [Note: This information is not available in the case.] The increases in deferred tax assets arose from a combination of a variety of smaller changes (not a single large change), such as a $\$ 29$ million increase related to inventories; a $\$ 39$ million increase related to sales returns; a $\$ 16$ million increase and a $\$ 27$ million increase related to deferred compensation and stockbased compensation, respectively; a $\$ 34$ million increase related to NOL carryforwards; and a $\$ 30$ million increase related to undistributed earnings of foreign subsidiaries. The basis for measuring income tax expense is the amount of revenues and expenses recognized during the year for financial reporting. The basis for measuring income tax payable is the amount of revenues and expenses recognized during the year for tax reporting. Because these amounts are usually different, firms are required to recognize deferred tax assets and deferred tax liabilities on their balance sheets. Tax laws establish the manner of measuring taxable income. As long as firms apply these laws correctly in measuring their taxable income each year and pay the required taxes, they have no additional obligation to governmental entities at this time. The presence of a deferred tax liability on the balance sheet is not an indication that tax authorities have permitted firms to delay paying taxes. Rather, it indicates the desire of standard-setters to match accrual-based income tax expense with income before taxes for financial reporting.

## Balance Sheet

f. The allowance for uncollectible accounts arises because, under accrual accounting, Nike recognizes revenue before it collects cash. The outstanding sales that have not yet been collected are reported in accounts receivable. Because Nike is not
likely to collect $100 \%$ of the amount reported as sales revenue, it must recognize an expense for estimated uncollectible accounts and reduce gross accounts receivable to the amount it expects to collect in cash. Nike increases the balance in the allowance account for estimated uncollectible accounts arising from credit sales each year. It reduces the balance in the allowance account for actual customers' accounts deemed uncollectible.
g. The largest asset (in dollar amount) on Nike's balance sheet is Inventories. This reflects Nike's strategy as the world's leading seller of athletic footwear, apparel, and equipment. Because some of Nike sales occur through Nike's own stores and through Nike's online sales system, it must carry additional inventory. For many firms, property, plant, and equipment is often the largest asset category on the balance sheet, but this is not the case for Nike because it outsources its manufacturing of inventory.
h. The notes indicate that Nike uses the straight-line method for buildings and leasehold improvements, and machinery and equipment. As with the inventory cost-flow assumption, standard-setting bodies give firms freedom to select any depreciation method from those deemed acceptable, including accelerated depreciation methods. These bodies do not provide criteria as to which method is more "appropriate" for a particular firm. Nike likely uses accelerated depreciation methods for income tax reporting even though it uses straight-line methods for financial reporting. The accelerated methods that Nike uses for tax reporting are determined by the government's tax accounting rules, which permit accelerated deductions for depreciation to encourage capital investments. Thus, Nike incurs greater record-keeping costs by using different depreciation methods for financial and tax reporting, but likely defers payment of taxes.
i. U.S. GAAP require firms to expense in the year incurred any expenditures (for example, advertising, promotion, and quality control) to develop intangibles (for example, patents, trademarks, and brand names). Thus, expenditures made to develop the Nike name or its trademarks will not appear on the balance sheet as assets. Expenditures made to purchase intangibles from other firms will appear on the balance sheet as assets (in some cases subject to amortization). Most of the identifiable intangible assets and goodwill appearing on Nike's balance sheet arose from the acquisition of Converse Inc. in 2004 and Umbro in 2008.

## Statement of Cash Flows

j. Under U.S. GAAP and IFRS, firms must use the accrual basis of accounting when measuring net income. Firms usually recognize revenue at the time of sale of goods and services, not necessarily when they receive cash from customers. Regardless of when they expend cash, firms recognize expenses when they consume assets or incur obligations. The accrual basis gives a better indication of a firm's operating performance than the cash basis does because of the recognition
of resources generated and consumed in a particular period, apart from the cash flows of the period. The operating activities section of the statement of cash flows reports the amount of cash received from customers net of amounts paid to suppliers of goods and services.
k. Depreciation expense reduces net income but does not require a cash expenditure in the year of the expense recognition. The cash outflow occurred in the year a firm acquired the property, plant, and equipment; the firm classified the cash outflow as an investing activity in the statement of cash flows at that time. The addition adds back to net income the amount subtracted in calculating earnings for the year.

1. Net income on the first line of the statement of cash flows includes revenues recognized each year. Nike does not necessarily collect cash each year in an amount exactly equal to revenues. It may collect cash during 20XX from sales made in prior years, and it may not collect cash on some sales made in 20XX until later years. The subtraction for the increase in accounts receivable means that Nike received less cash than it recognized as sales revenue.
m . Net income on the first line of the statement of cash flows includes a subtraction for the cost of goods sold during each year. Nike will likely purchase a different amount of inventory than it sells. An increase in inventories means that Nike purchased more than it sold. Thus, the cash outflow for purchases potentially exceeds cost of goods sold and requires a subtraction from net income for the additional cash required. Whether additional cash was in fact required in any year depends on the change in accounts payable, discussed next.
n. Accounts payable reflects amounts owed to suppliers for inventory items purchased. Purchases of inventory items increase this liability, and cash payments reduce it. The adjustment for inventory in Solution m converted cost of goods sold to inventory purchases. The adjustment for accounts payable converts purchases to cash payments to suppliers. An increase in accounts payable means that Nike purchased more than its cash payments for purchases. Thus, the adjustments for the change in inventories and the change in accounts payable convert cost of goods sold included in net income to cash payments to suppliers for inventory items.
o. The big drop in cash flows provided by operations from 2015 to 2016 appears to be driven primarily by changes in accounts payable, accrued liabilities, and income taxes payable. In fiscal 2015, those accounts were a source of $\$ 1,237$ million in cash flows for Nike, whereas they were a use of $\$ 889$ million in fiscal 2016.
p. Nike's primary financing activities during fiscal 2014, 2015, and 2016 involve distributing cash to shareholders through dividend payments and share repurchases. In aggregate over this period, Nike used a total of $\$ 8,400$ million in cash for share repurchases and a total of $\$ 2,720$ million in cash for dividend payments.

## Relations between Financial Statement Items (amounts in millions):

q. Cash collected from customers:
Sales Revenue. ..... \$ 32,376
Decrease in Accounts Receivable * ..... 60
Cash Collected from Customers ..... \$ 32,436
*Amount taken from the Consolidated Statement of Cash Flows.r. Cash paid to suppliers:
Cost of Sales ..... \$ 17,405
Increase in Inventories* ..... 590
Cost of Inventories Purchased ..... \$ 17,995
Increase in Accounts Payable** ..... (60)
Cash Paid for Purchases of Inventory ..... \$ 17,935*Amount taken from the Consolidated Statement of Cash Flows.**Amount taken from the Consolidated Balance Sheet. It represents the change inAccounts Payable during the year.
s. Reconcile the change in retained earnings:
Retained Earnings:
Balance, May 31, 2015 \$ 4,685
Net Income in fiscal 20163,760
Dividends in fiscal 2016
Stock Repurchases in fiscal 2016
Other Adjustments (Plug) (34)
Balance, May 31, 2016. $\$ 4,151$

We can reconcile the change in retained earnings almost exactly, except for $\$ 34$ million. From the 2016 Statement of Shareholders' Equity in Form 10-K (information that is not in the case), we can determine that a majority of this difference arise because the amounts of dividends declared in 2016 are greater than the amounts paid during 2016. This suggests there is some amount of dividends payable on the balance sheet at the end of fiscal 2016.

## Interpreting Financial Statement Relationships

t. The improved net income/sales percentage in 2015 reflects the net result of several changes: a decrease in the cost of sales percentage, a decrease in the demand creation expenses, an increase in the other income, and a decrease in taxes, partially offset by an increase in the operating overhead expense percentage. From 2015 to 2016, the same primary reasons caused the increase in the net income/sales percentage.
u. Nike outsources its manufacturing and most of the retailing of its products. Thus, the property, plant, and equipment needs of Nike for production purposes are minimal. The principal fixed assets are corporate headquarters, research facilities, warehouses, and transportation equipment. One might think of Nike as serving essentially a wholesaling function along with product development and promotion.
v. Nike has few fixed assets to serve as collateral for borrowing. Also, Nike generates more than sufficient cash flow from operations to finance the small amount of investments in fixed assets. Thus, Nike does not need significant notes payable or long-term debt financing.


[^0]:    Cash flow from operations/capital
    expenditures

